

Natick William James INTERFACE Activity Report

June 1, 2019-November 30, 2019

Number of Cases

Total Since Service Beginning 9/1/15: 564

Reporting Period	Total
9/1/2015-1/1/2016	36
1/1/2016-7/1/2016	66
7/1/2016-10/12/2016	22
10/13/16-4/28/17	100
4/29/17-6/30/17	27
7/1/17-12/31/17	60
1/1/18-6/30/18	74.
7/1/18-11/30/18 *Please note this reporting period is 1 month shorter than typical, due to changes in reporting periods.	44
12/1/18-5/31/19	71
6/1/19-11/30/19	64

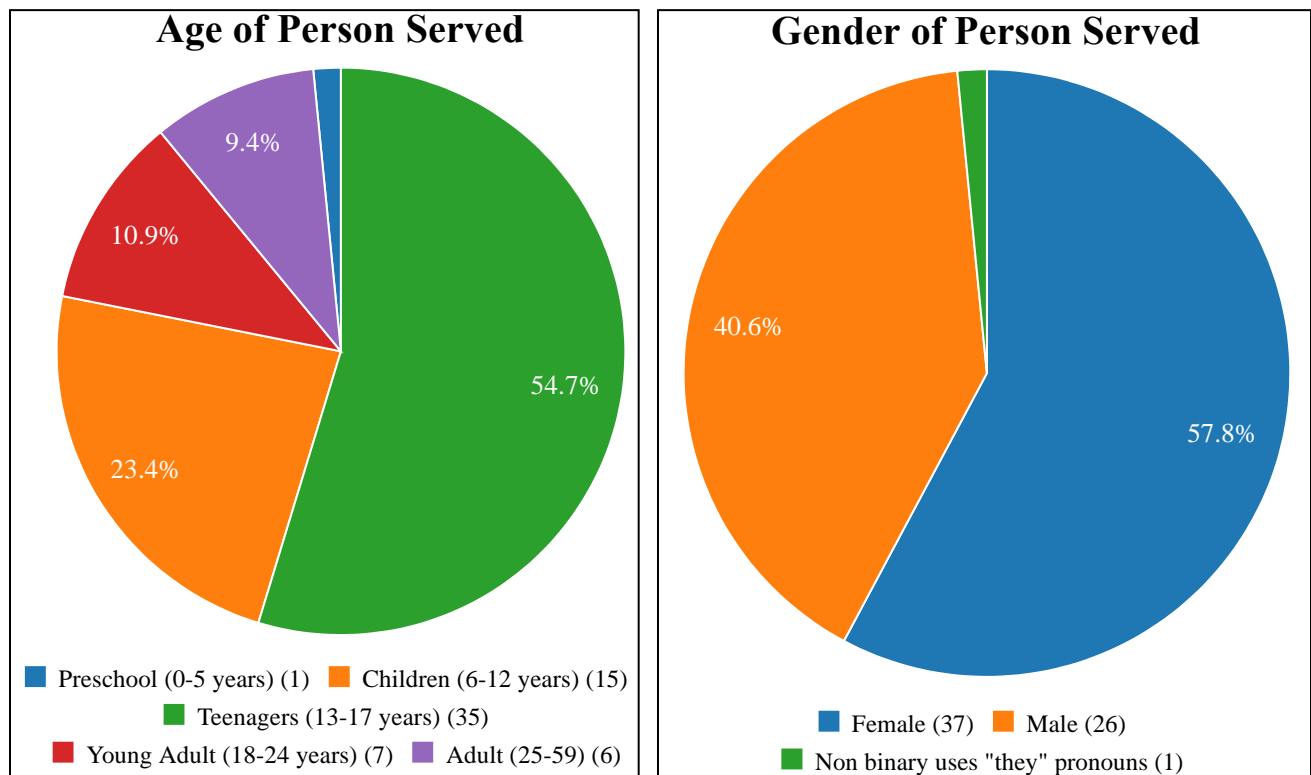
Data Trends

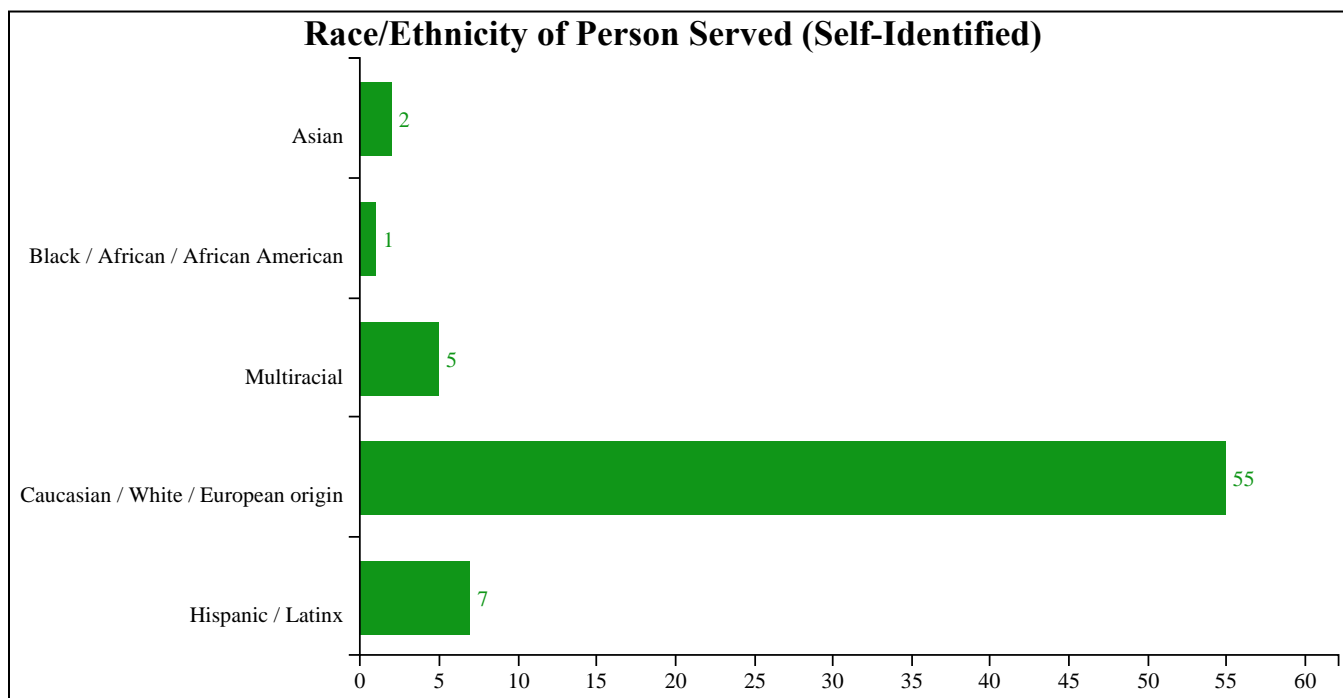
Please note that we have a new format for reporting, we hope you find it a more helpful way to conceptualize the data we share. You will notice that the number of referrals received for this reporting period is significantly higher than the similar reporting period of 2018 (64 versus 44). We know that the average cost per referral is \$225.00, which means which that your community (with 64 referrals this reporting period) received a value of \$14,400 of INTERFACE services.

In regard to demographic information on race, income, and employment status, most callers identified their race as Caucasian, followed by other races in smaller numbers. The majority reported an annual household income split between \$50,000-\$99,999/year, \$150,000-\$199,999/year and \$200,000+/year; however, callers were represented in all income brackets. The adult callers were equally split between those employed and those not employed. The reasons for unemployment varied. The service continues to be utilized more for children (51) than for adults (13); however, this is due in part to the decision for the new contract which began during this reporting period to be solely for students rather than adults. It should be noted the contract will be expanding to include adults again in January of 2020. The

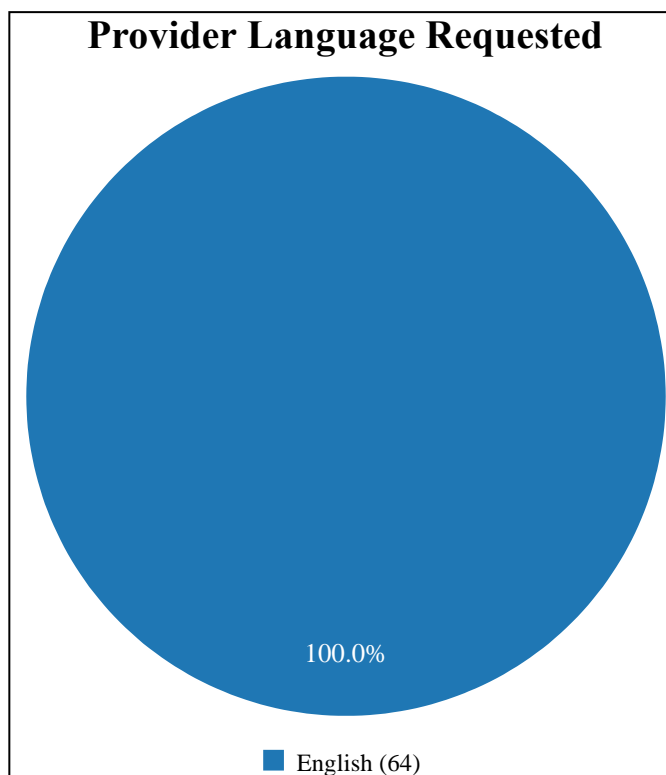
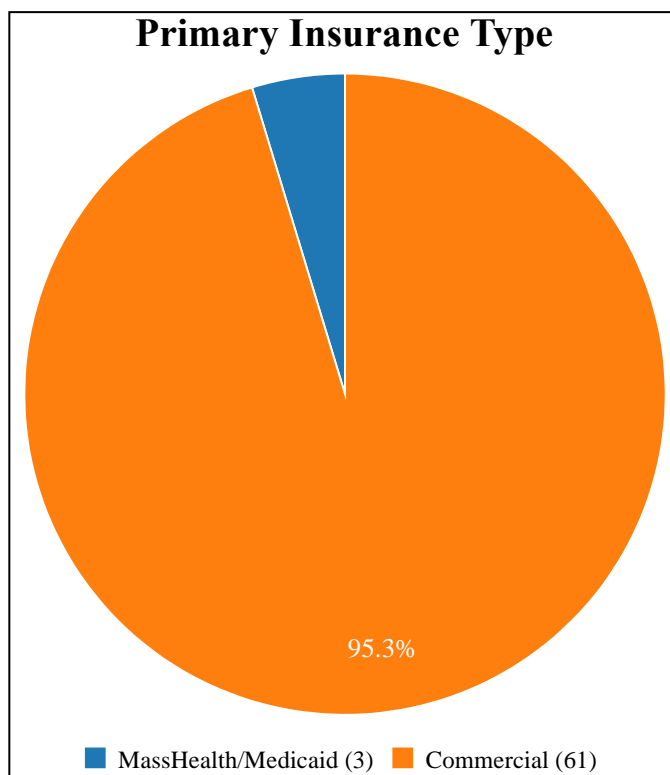
majority of the callers continue to be parents who heard about the INTERFACE referral service from the school system. Additionally, many callers learned about the service from other places, which are noted below. This reporting period there were 8 repeat callers, which may indicate they were pleased with the service and called for an additional service or to find services for another family member.

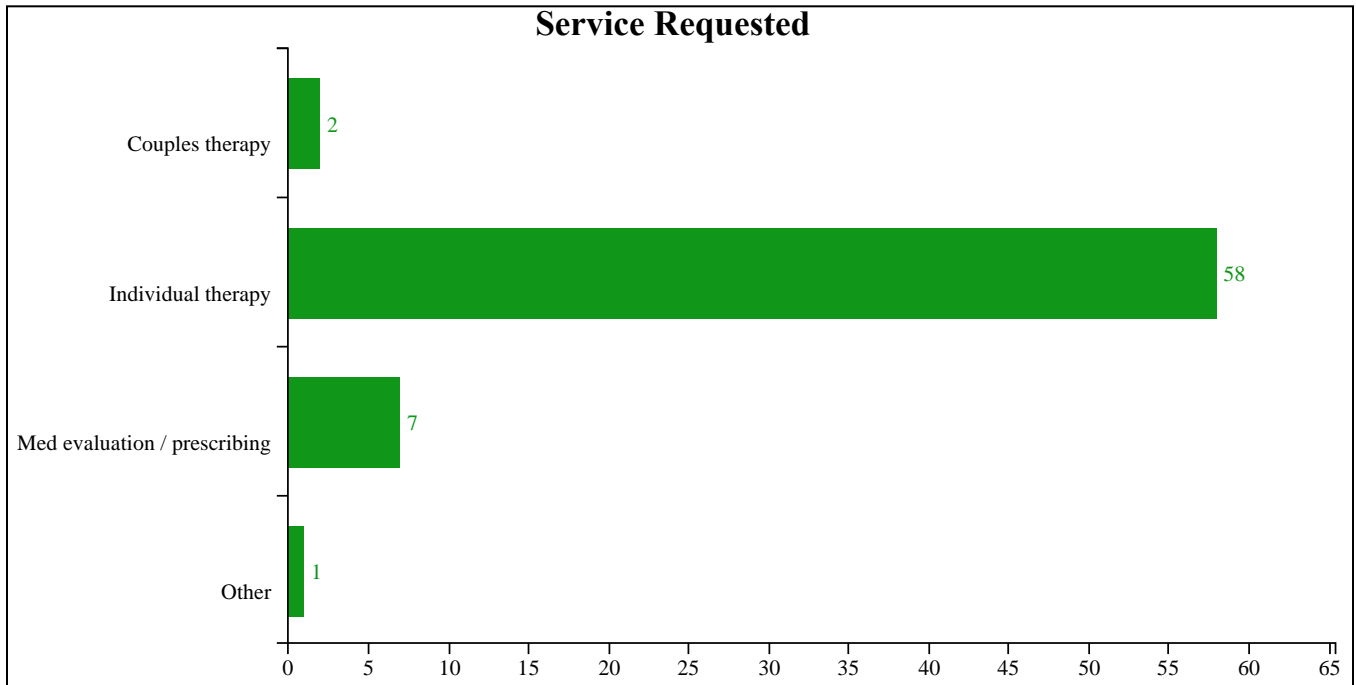
The majority of callers were seeking referrals for Individual Therapy, followed by Medication Evaluation/Prescribing. Similar to most communities, the majority of callers requested help for Anxiety (39) and/or Depression (21). Again there was a large number of referrals for Family Related Issues (9) and Social Issues (8). Of note, there was 1 caller reporting Suicidal Ideation currently or in the recent past.



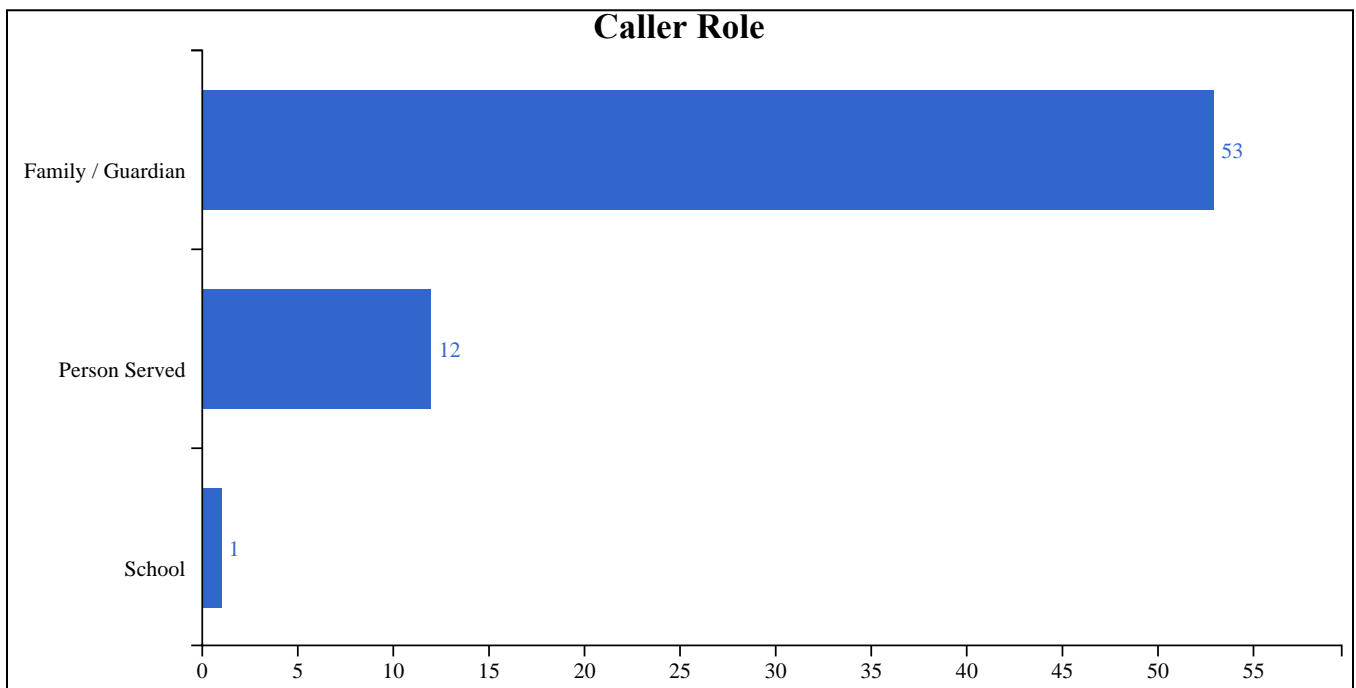


* Numbers reflect combination of race and ethnicity data

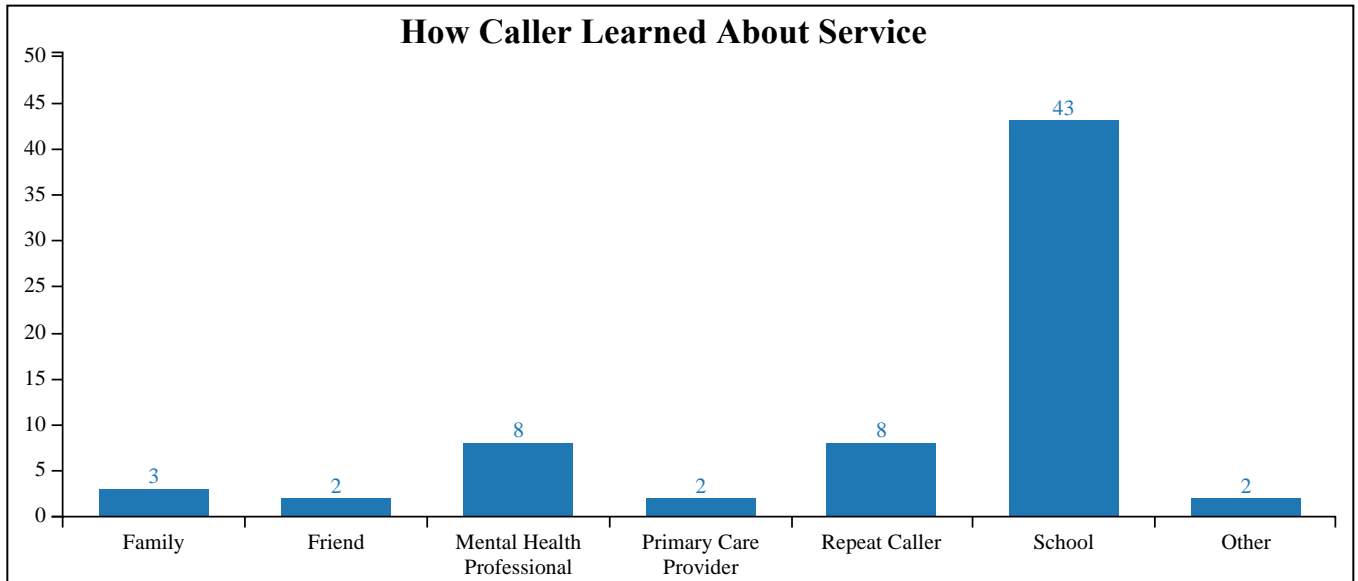




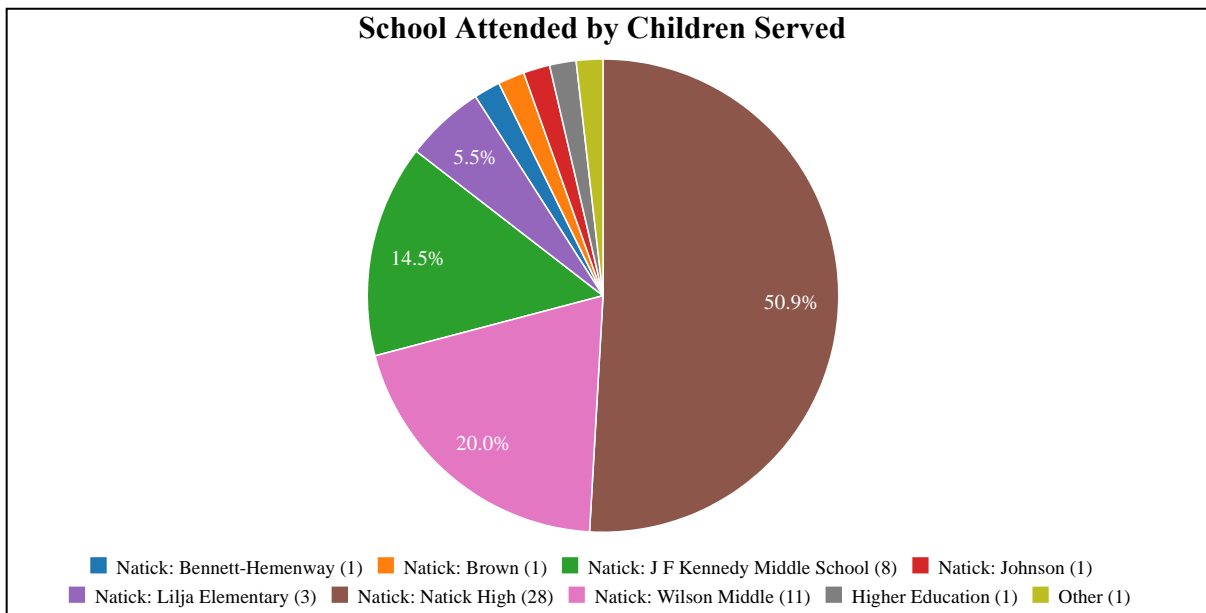
* May request more than one service



* More than one person may initiate request



* May have learned about service from many sources



Presenting Issue	Number Reporting
Abuse and Neglect	2
ADD/ADHD	5
Anger Management	2
Anxiety	39
Behavioral Issues	4
Bullying	1
Chronic & Disabling Conditions	1
Chronic Absenteeism	1
Depression	21
Divorce	2
Family-Related Issues	9
Gender Identity Support	1
Grief & Loss	3
Learning Issues	2
Parent Coaching	2
Psychosis	1
Social Issues	8
Stress	4
Substance Use Disorder and Addiction	2
Suicidal Ideation	1
Trauma	3

*May report more than one